# QA Automation Questionnaire

###### 1. What areas of your business do you feel will be affected by this automation?

Backend Team predominantly but also Sales, Marketing (we can make a lot of noise about this) and also the DBA’s, I suspect they’re sick of me going to them with queries etc.

###### 2. Could you give me a breakdown of how long these processes used to take on average?

Changes and new registrations are about 10-15mins per user. Aggregating the content takes a while, an hour or two? Transmission is at the mercy of the internet but that’s 10 mins max to send everything once it’s all ready to go

###### 3. To what level should this automation be classified as protected? I.E. Will this be openly available throughout the company, or are you wanting only a few people to have access?

I will be looking after it initially, I’ll worry about who else should have access after go-live

###### 3a. If there is a need for protection at all, would you be able to give some context?

n/a

###### 5. On our end, we may run into errors and some exception handling, which we must account for. Is there anything business wise you can think of that might need to be considered? Was there anything in particular you had trouble with while doing this process manually?

Email bouncebacks have always been a pain and we don’t really handle them – if there’s some way of sorting them or logging them that would be a great help